



FORT NOVOSEL  
OUTREACH  
SERVICES  
VOLUNTEER

STATEMENT OF  
UNDERSTANDING



As a volunteer with the Fort Novosel Child and Youth Services (CYS), I understand the behaviors listed below are essential to ensure the health, safety, and general well-being of the children. Furthermore, I understand failure to comply with these standards of behavior will result in adverse actions being initiated on the part of management to include possible separation of my position as a volunteer.

1. I must refrain from ever using physical punishment or verbal threats directed toward a child or an adult.
2. I must always remain flexible in relation to my job, the children in my care and the adults with whom I interact during the workday.
3. I must follow CYS program procedures in the case of an emergency or accident.
4. I wholeheartedly accept my responsibility to interact actively and in a positive manner with the children individually and in groups.
5. I will improve my skills in recognizing the needs of the children on an individual basis.
6. I understand that feeding time for infants is a time of nurturing and loving. In accepting this responsibility, I understand that bottles are to never be propped.
7. I understand that I must be polite and responsive to parents.
8. I understand that I must follow the directions of the program Directors and treat all CYS personnel with respect.
9. I understand that making malicious or false statements about my staff or volunteer is in violation of U.S. Government regulations and is subject to adverse action.
10. I understand that as a volunteer with a regular schedule, I will adhere to that schedule and if I am unable to work I will notify the program Director or the Outreach Services Director as soon as possible.
11. I understand that should my own child use CYS I must properly register him/her.
12. I understand information about patrons, children or staff (regular or volunteer) is confidential and will never be shared with anyone else.
13. I understand that I should make a conscientious effort to expand my knowledge of early childhood teaching techniques, which foster a developmental philosophy.
14. I understand I must successfully complete a 2-hour formal Child and Youth Services In-service training program per AR 608-10 before working in the child care modules.

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Volunteer's Printed Name

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Volunteer's Signature

\_\_\_\_\_  
Date