# **AQUATIC ACTIVITY REGISTRATION FORM**



Participants Name:





Participants Age:

# **American Red Cross Lifeguard Course**

<b>COURSE DATES:</b>	
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Must be 15 years of age by course end date.

First day participant must pass the required pre-requisite to be eligible for the course. If the individual does not pass the pre-requisite they can opt to move to the next available class or ask for refund (please see refund policy).

### PLEASE PRINT LEGIBLY AND COMPETE ALL REQUESTED INFORMATION!

### **PARTICIAPANTS INFORMATION**

·		
Primary Contact Number:	Alternate Contact Nur	nber
Email Address (Email has to b	pe the participant's email):	
	y known medical conditions that could hinder them frod Course: YES NO If marked yes please explain:	
	EMERGENCY CONTACT INFORMATIO	N
Emergency Contact Name: _		
Emergency Contact Relation:		
Emergency Contact Number:		
	RELEASE & HOLD HARMLESS AGREEMI	ENT
For authorization to utilize the Rucker Department of Family associated with these entitie	r, I understand that sports, fitness, and aquatics related to facilities with the Sports, Fitness, and Aquatics facility and Moral, Welfare, and Recreation, the United States from and liability and/or claims arising from participas or read and understand Aquatics Cancellation and Ref	ies or consequently any other Fort is government and any individuals ition and use of said facilities and the
Participant's Signature		
Parent or Guardian's Signatu	re	Date
	(If participant in under the age of 18)	Date
	ADMINISTATIVE USE ONLY	
Employee's Name:		
Payment Amount:	Date Payment Processed:	
	Attack Descipt to the DACK of the Town In Fav	<u>.</u>

Attach Receipt to the BACK of the Turn-In Form

### **AQUATIC ACTIVITY REGISTRATION FORM**







# **American Red Cross Lifeguard Course**

COURSE DATES:		

Must be 15 years of age by course end date.

First day participant will meet at the Physical Fitness Center. Participants must pass the required pre-requisite to be eligible for the course. If the individual does not pass the pre-requisite they can opt to move to the next available class or ask for refund (please see refund policy).

### **Purpose & Procedures**

- The purpose of this policy is to ensure operational expenses are covered for the unreimbursed programs, so that we may continue to provide these services to our patrons.
- ALL FORT RUCKER AQUATICS FACILITIES MUST AND WILL BE CLOSED IN THE EVENT OF INCLEMENT WEATHER!
- All requests for refunds must be submitted in writing or in an e-mail to the Aquatics Director for records purposes. Refunds will NOT be given without a written request made!
- Any refunds provided MUST be requested by Sports, Fitness and Aquatics Management through our Support Services Division (SSD) and subsequently through the Department of Defense's (DoD) Finance and Accounting Service. Refunds should be available at the Front Desk of the Fort Rucker Physical Fitness Center (PFC) on Andrews Avenue approximately TWO WEEKS from the request date unless otherwise notified via e-mail. It is the requestor's responsibility to retrieve refund checks from the PFC. Upon written request, refunds may be delivered via postal service by written request.
- In all cases where a refund is available, patrons will have the option to have their balance forwarded towards a future course or reservation. In cases where only a partial refund is available, only the partial refund may be forwarded towards a future course or reservation. This is still considered a refund and the same protocols and time frames for informing the Aquatics Director apply.

#### **Forfeitures**

Any valid refund request must be made within 30 days of the instance for which a refund is being requested. For courses, it would be the first day of the course, for rentals this is the scheduled event date. Once 30 days have passed the refund is considered to be forfeited. Refund checks are typically valid for a period of approximately 6 months. Checks will NOT be reissued if not claimed, deposited, cashed, etc, within this time frame and will be considered forfeited.

#### **Aquatic Courses**

A full refund is authorized for cancellations made at least 48 hours in advance of the first day and/or of the course, so that adequate staff scheduling and/or course cancellations due to lack of participants may be made. For cancellations made with less than 48 hours advance notice, a 75% refund is authorized. When course requiring the pool are canceled due to inclement weather or maintenance issues, make-up lessons will be rescheduled on date(s) compatible with both instructor and participant schedules. Once a course has begun, refunds are NOT authorized due to inability to complete/pass a course; however, the same course may be taken at a later date with a 50% discount. If a course cannot be completed due to a medical related issue for which proper physician documentation can be provided, a 75% refund is authorized or may be forwarded towards a future course.

#### Aquatic Courses – Extenuation Circumstances

For American Red Cross Lifeguarding Courses where a participant cannot pass the pre-requisite swim testing on the first day of class, a FULL refund is authorized. Active Duty students shall not be penalized in any way for unforeseen TDY and must be allowed to attend a future course at no additional cost.