



U.S. ARMY®



# NEWCOMERS WELCOME

DFMWR/ACS Relocation Readiness Program



# USAG FORT RUCKER MISSION AND VISION

**MISSION:** To take care of Soldiers, Family Members, and Civilians and set the conditions for Mission success.



**VISION:** Fort Rucker is the **DOD Standard** for infrastructure quality; is the provider of **consistent, quality services** that are a force multiplier in supported organizations' mission accomplishment, and **materially enhance Soldier and Family well-being and readiness.**

## **ARMY VALUES:**

**Loyalty:** Bear true faith and allegiance to the US Constitution, the Army, your unit and other Soldiers

**Duty:** Fulfill your obligations

**Respect:** Treat people as they should be treated

**Selfless Service:** Put the welfare of the Nation, The Army and your subordinates before your own

**Honor:** Live up to all the Army Values

**Integrity:** Do what's right, legally and morally

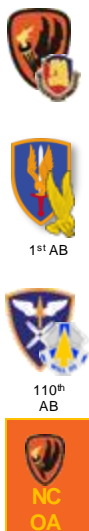
**Personal Courage:** Face fear, danger, or adversity (physical or moral)





# FORT RUCKER ORGANIZATIONS

## USAACE



## Tenant Commands



## Tenant Organizations



## Public/Private Partners







# LIVE WORK PLAY

**Total Acreage: 62,855**  
**(includes 1,454 leased)**

- 5 Access Control Points
- 2 Visitor Control Centers
- Post Exchange
- Commissary
- Medical, Dental, & VA Clinics
- Veterinary Clinic
- 2 Dependent Schools
- 2 Dining Facilities
- 3 Chapels
- Post Theater
- Divot's, The Landing Zone, Mother Rucker's, Coffee Zones
- 2 Physical Fitness Centers
- Mini CDC
- Child, Youth, Teen Centers
- Center Library
- 20-Lane Bowling Center
- 27-Hole Golf Course
- 640-Acre Lake Tholocco
- 23 Cabins (inc Wounded Warrior Retreat)
- 1476 Family Housing Units (RCI)
- 624 Privatized Army Lodging Rooms

## In the Works:

- Edmund W. Rucker School (K-6<sup>th</sup> Grade)
- East Lake Lodge and Banquet Facility (~2020)





# PT INFO AND BUGLE CALLS

## ✓PT Hours Daily – 0600-0715

- Road Closures from 0515 to 0715

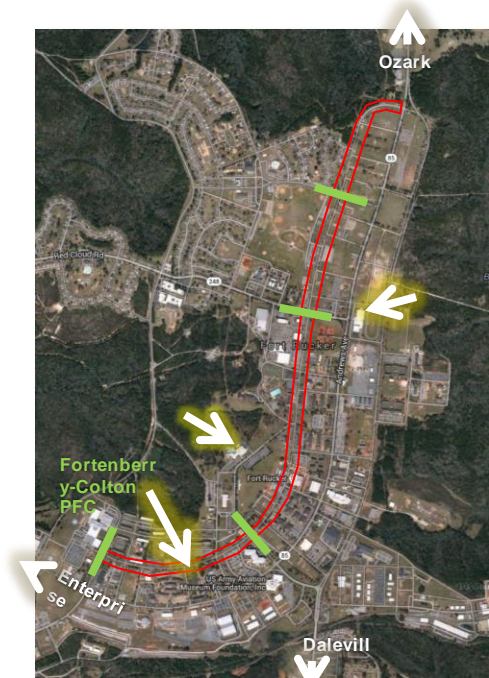
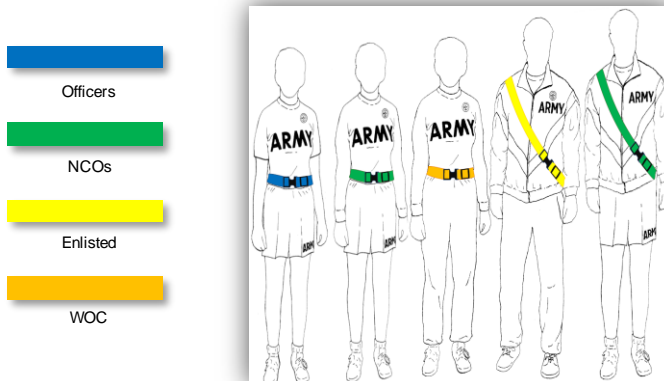
## ✓Reveille

- Reveille will take place daily at 0600 hrs

## ✓Retreat

- Mon thru Thurs at 1700
- Fri thru Sun and Holidays at 1600

## Fort Rucker Blue Book Standards





# FT. RUCKER EXCHANGE

## 1. Main Exchange: 503-9044

- Mon-Sat 0900-1900/Sun 1030-1800

## 2. Food Court: 503-9044 ext. 254

- Subway – Mon-Fri 0700-1900/Sat 0900-1900/Sun 0900-1800
- Charley's Grill – Mon-Sat 1030-1900/Sun 1030-1700
- Popeye's Chicken – Mon-Sat 1030-1900/Sun 1030-1700

## 3. Mini Mall Express: 503-9338

- Mon-Sun 0500-2300/Sat 0500-2400/Sun 0700-2300

## 4. Military Clothing & Sales: 255-2186

- Mon-Sat 0900-2000/Sat 0900-1600/Sun Closed

## 5. Triangle Express: 598-1295

- Mon-Fri 0630-2000h/Sat 1000-1800/Sun Closed

## 6. Class Six: 598-1137

- Mon-Sat 0900-1900/ Sun 1100-1800



MWR contribution of \$1.3 million in 2018





EMPLOYMENT

Types of EOE

Accessing my Services EOB

Head Mail/7 for Army A-Z

Equal Employment Opportunity

Post-Buyers FQA

Privacy Act

RSS Feeds

Contact Us

**ICE**

INTERACTIVE CUSTOMER EVALUATION

**Veterans**

CRISIS LINE

(800-773-8273 PRESS 6)

**Small Business**

Business

**Small Community**

Business

**ACS**

Small Business for Successful Aging

**FVAP**

FOR VETERANS AND POLICE

**Roll Backer**

The House of Acting Analogue

EMERGENCY HOMELINK

CURRENT MILITARY LISTING

ANALOGUE DIRECT

VETERAN ASSISTANT

**U.S. ARMY INSTALLATION MANAGEMENT COMMAND**

"We Are the Army's Home"

Serving the Hugged Professionals™

FIND A GARRISON

Support Operations (Support) Home About

Support Operations (Public Works Direct)

SARAT

Human Resources | Contract Employment Workforce

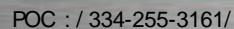
U.S. Army Installation Management Command

Additional Support from the Army (see below)

INSTALLATION, PUBLIC WORKS & POLICE

ANALOGUE DIRECT or Support Installation Management

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# FORT RUCKER INITIATIVES

- ✓ Army Wellness Center
- ✓ Functional Fitness Center
- ✓ Comprehensive Soldier and Family Fitness (CSF2) Training Center
- ✓ East Beach Lodge and Banquet Facility
- ✓ Combined Primary & Elementary School
- ✓ BOSS







*Fort Rucker is*



**Together Everyone Accomplishes More**



2018 Commander in Chief's  
Installation of Excellence Award



2018 ACOE Gold  
Award Winner



2017 ACOE Silver  
Award Winner



2016 ACOE Silver  
Award Winner



2013 ACOE Gold  
Award Winner





U.S. ARMY®



# LYSTER ARMY HEALTH CLINIC



## MISSION

Lyster Army Health Clinic provides safe, high quality health services in support of the Total Force to ensure readiness and conserve the fighting strength while protecting those entrusted to our care.

## VISION

The Aviation Center of Excellence's premier medical force meeting the ever-changing challenges of today and tomorrow.





**Clinic Information**  
**Monday-Friday**  
**0730 – 1615**

**\*Closed Weekends and Federal Holidays**

**\*Clinic Closes at 1200 on the THIRD WEDNESDAY**  
**of each month for Training**



**Patient Appointments**

**1 (800) 261-7193**



**After Hours Nurse Line**

**1 (800) 874-2273**

Face coverings  
**REQUIRED**  
in this facility



**Lyster Army Health Clinic**







# CORONAVIRUS DISEASE 2019 COVID-19



## Coronavirus:

Please take precautions to protect yourself and those around you.

- Wash your hands
- Wear a mask
- Practicing Social Distancing

<https://www.tricare.mil/coronavirus>

Do you have a fever, cough, shortness of breath, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea, and been exposed to someone who has been recently quarantined for the Coronavirus or has been tested positive for the Coronavirus? If you or a family member believe you might be infected with COVID-19, use one of the options below BEFORE going to Lyster:

- LAHC Appointment Line: (800) 261-7193
- LAHC COVID-19 Hotline: (800) 261-7193, option 8
- 24/7 TRICARE Nurse Advice Hotline: (800) 874-2273, option 1
- TRICARE Online (TOL) Secure Messaging:

<https://app.tolsecuremessaging.com/>

## IF YOU HAVE



Please call our office before coming inside.  
Clinic Phone # 1-800-261-7193

The clinic staff may ask you to wear a mask or use tissues to cover your cough.

**Thank you for helping us keep our patients and staff safe.**



© 2020 CDC

[cdc.gov/coronavirus](https://cdc.gov/coronavirus)





## LYSTER HAS THREE MEDICAL HOME TEAMS:

**TEAM COURAGE:** Family Medicine/Pediatrics  
**TEAM INTEGRITY:** Internal Medicine/Family Medicine  
**TEAM RESPECT:** Aviation Medicine

### Available Services at Lyster Army Health Clinic:

Primary Care Manager for All Active Duty

Sick call: Monday - Friday from 0600 - 0630

Up-Slips / Aviation Related Issues

Call 1-800-261-7193 to book a SAME DAY APPOINTMENT with Team Respect. Process created to reduce your wait time and improve continuity between the patient and provider.

- Physicals
- Radiology
- EDIS/EFMP
- Audiology
- Chiropractic
- Immunizations
- Laboratory
- Behavioral Health
- Optometry
- Public Health
- Pharmacy
- Physical Therapy
- Nutrition Care
- Dermatology
- Virtual Health





# GOT HEALTH QUESTIONS?

TALK DIRECTLY  
TO A REGISTERED  
NURSE 24/7

1-800-TRICARE  
874-2273  
OPTION 1



**NURSE**  
ADVICE LINE



## What is the MHS Nurse Advice Line?

The MHS Nurse Advice Line is available 24/7 by phone, web chat, and video chat.

Contact the MHS Nurse Advice Line 24/7 to:

- Get evidence-based health care advice from a registered nurse
- Find an urgent care or emergency care facility
- Receive recommendations for the most appropriate level of care
- Schedule same or next day appointments when recommended by a registered nurse and enrolled to a military hospital or clinic
- Visit [MHSNurseAdviceLine.com](https://MHSNurseAdviceLine.com) for web chat and video chat, or dial 1-800-TRICARE (874-2273), option 1.





# VIRTUAL Medical In & Out Processing

<https://lyster.amedd.army.mil/Plan-A-Visit/Medical-In-Out-Processing/>

(334) 255-7038  
During medical in-processing beneficiaries can:

- Obtain primary care manager
- Medical screenings
- MEDPROS check
- TRICARE online
- Secure Messaging registration
- And more!

<http://www.tricareonline.com/>

**Connect with your doctor online and save time**

With services from TRICARE® Online Patient Portal Secure Messaging, you can:

- Schedule web visits with your doctor
- Book appointments
- Request/review lab and test results
- Email your doctor a question
- Request medication refills
- Request a referral

It's healthcare that clicks.

PATIENT PORTAL SECURE MESSAGING

[www.TOLSecureMessaging.com](http://www.TOLSecureMessaging.com)

**ACCESS ARMY MEDICINE**

**TRICARE ONLINE (TOL)**

- Make/Change/Cancel an Appointment, 24/7
- View/Print/Share Personal Health Data
- Find a Doctor
- Refill a Prescription
- Transfer My MTF Enrollment

www.tricareonline.com

U.S. ARMY







# VIPRR

VIRTUALLY INTEGRATED PATIENT  
READINESS AND REMOTE CARE CLINIC

## DID YOU KNOW

You can complete the **Part Two** portion of **your PHA** by phone utilizing the VIPRR clinic at Fort Sam Houston, TX ?

If you are assigned to Lyster and would like to utilize this service, please complete your Part One portion online through MEDPROS, then call 1-844-863-3236 (VMEDCEN), and select Option 1 to schedule your Virtual PHA, Monday through Friday from 0500-2000.

If you want to complete your PHA at Lyster Army Health Clinic, please call the appointment line at 1-800-261-7193.



## PATIENT ADMINISTRATION: Record Requests/Registration

LAHC Patient Administration (PAD) has adjusted their process for services to limit in person contact.

**Patient Administration (PAD): (334) 255-7835**  
**For Virtual Registration.**

To reduce traffic in the clinic,  
you can visit the  
Patient Administration tab at:  
<https://lyster.amedd.army.mil/>



**PAD Downloadable forms are available online that can be sent electronically to eliminate the need to come inside the clinic at this time.**





## Lyster Army Health Clinic



### PHARMACY Hours

#### Pharmacy Hours:

Monday-Friday - 0730-1615

#### Drive Thru Pick Up Hours

Monday-Friday - 0730-1615

#### RX Form Drop Off Hours

Monday-Friday - 0730-1530

*Mandatory - Exception only for in clinic prescriptions.*

#### PHARMACY PHONE

255-7178 255-7175

255-7045 255-7054

#### REFILL PHONE

255-7671

- 3<sup>rd</sup> Wednesday Training Day: Pharmacy closes at noon
- Drive thru pick up line closed during Inclement Weather

# Did You Know?



## TRICARE Pharmacy Home Delivery

A Safe, Convenient Way to Fill Your Prescriptions

Use the TRICARE pharmacy home delivery option to get prescription drugs delivered right to you!

- Get up to a 90-day supply of most maintenance drugs
- Delivered to any address in the U.S. or U.S. Territories, as well as overseas to APO/FPO addresses\*
- Never leave the comfort of your home
- Determine your medication coverage here: [www.express-scripts.com/tform](http://www.express-scripts.com/tform)



### How to Switch to Home Delivery:



Ask your **military pharmacist** to transfer your prescription to home delivery.



**Call** 1-877-363-1303 and have your prescription bottle ready.



Transfer an existing prescription using the **Express Scripts mobile app**.



Switch **online** at <https://militaryrx.express-scripts.com/home-delivery>.



Ask your doctor to submit your prescription electronically (e-Prescribe).



Download and follow instructions on the Home Delivery Order Form to **mail your prescription**: <https://militaryrx.express-scripts.com/home-delivery>.

#### Do you have other health insurance?

If you have other health insurance with a pharmacy benefit, you can't use home delivery unless your prescription isn't covered by your other plan, or you've reached the dollar limit of your other plan.

\*Home delivery is not available in Germany





# HEALTHCARE EFFECTIVENESS DATA AND INFORMATION SET (HEDIS)

**Certain screening measures and medical conditions are monitored through Lyster:**



- PAP testing for cervical cancer screening
- Chlamydia screening
- Mammograms for breast cancer screening
- Colon cancer screening
- Diabetic testing
- Well Child Visits
- And certain illnesses such as depression, low back pain, bronchitis in adults, and upper respirator infections and sore throat in children

The screenings and treatments are based on Clinical Practice Guidelines.

If you have had screenings at another location you may need to complete a release of information and have it sent to Population Health.

Questions? Contact the Population Health Nurse at (334) 255-7020.





# WE CARE WHAT YOU THINK

Take the  
**JOINT  
OUTPATIENT  
EXPERIENCE  
SURVEY**



For more information,  
visit [www.health.mil](http://www.health.mil).



Joint  
Outpatient  
Experience  
Survey



**You may receive a *Joint Outpatient Survey (JOES)* in the mail after your appointment.**

**Questions will pertain to your military health care experience and provide Lyster with feedback on what we're doing right and what we can do better.**

**Surveys also assist Lyster financially. Money received from positive feedback on JOES surveys go back into patients' healthcare.**







U.S. ARMY®



# SHARP PROGRAM

SEXUAL HARRASMENT/ASSAULT RESPONSE & PREVENTION



# FORT RUCKER SHARP TEAM



1st AB SARC



110th AB SARC



Garrison SARC/VA



ATSCOM/TAOG SARC



USAACE SHARP PM



1st AB VA



110th AB VA

DOD SAFE  
HELPLINE  
(877) 995-5247

SUICIDE  
PREVENTION  
LIFELINE  
1-800-273-8255



ATSCOM/TAOG VA

## 24/7 SHARP HOTLINE (334) 470-6629







U.S. ARMY®



# DEPARTMENT OF PUBLIC SAFETY

POC (334) 255 2222



# DIRECTORATE OF PUBLIC SAFETY







# AGENDA

- DPS Mission, Vision, Goals
- Fort Rucker Regulations
- Law Enforcement / Security Topics overview
- Privately Owned Firearms (POF)
- Child Supervision
- Motorcycle Operation
- Stray Animals
- Preventative Security Measures
- Access Control Points (ACPs)
- Visitor Control Centers (VCC)
- Fish and Game Law Enforcement
- Recreational Vehicles and Equipment
- Installation Warning System
- Discovering and Reporting Crimes
- DPS Contact Information / Location

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# MISSION, VISION, AND GOALS

## Mission

Plan, direct, and conduct first class Law Enforcement, Physical Security, and Fire Prevention and Suppression operations in order to provide a safe and secure environment for the entire Fort Rucker community.

## Vision Statement

A professional and transparent organization which exceeds overall emergency response standards, while promoting public safety and assistance through the proactive measures of prevention and education.

## Goals

Recognized credibility in all DPS-related operations throughout the installation and the surrounding communities.

Protect the force through frequent assessments, resulting in enhanced quality of life for all who reside on and visit the installation.

Support the community through “customer focused” service, resulting in a highly resilient customer base.

Continue to foster relationships with local/state/federal emergency response agencies that support Fort Rucker.





# PERTINENT FORT RUCKER REGULATIONS

- Fort Rucker Regulation 40-16 (Animal Control)
- Fort Rucker Regulation 190-5 (Ft Rucker Motor Vehicle Reg)
- Fort Rucker Regulation 215-1 (DFMWR Hunting, Fishing, Water Safety and Trapping)
  
- USAACE Regulation 600-1 (Prohibited and Regulated Conduct)
- USAACE Regulation 608-6 (Supervision of Children)
  
- <http://intranet.rucker.army.mil/>





# LAW ENFORCEMENT / SECURITY TOPICS

## Speeding

- DON'T do it!
- Anyone caught speeding 20 MPH higher than the posted speed limit will automatically lose on-post driving privileges for 30 days.
- Speeds range from 10 to 45 MPH anything more than that.
- Speed limit on post is 30mph unless otherwise posted.
- 10 mph in parking lots; 20 mph in housing.
- **Biggest issues occur within housing areas and near schools.**

## Parking

- Park only in designated parking areas.
- **DO NOT PARK:** on grass; handicap parking spaces; Fire lanes; and housing areas if you don't reside in it. DO NOT park allowing your vehicle to stick out into traffic.
- LE personnel DO assess parking conditions prior to initiating a traffic citation BUT (best practice: park only in designated parking areas).
- **All abandoned vehicles or vehicles parked in unauthorized parking areas are subject to towing.**

## Seatbelts

- Wear your seatbelts!
- Make sure your children are secured either by seatbelt or car seat.

## Hands Free

- **No talking/ texting on cell phone while operating a motor vehicle.**
- **(Fort Rucker Regulation 190-5)**

## Punishments

- The violations above are covered under Alabama State Statues.
- Operating a vehicle on the Fort Rucker footprint is a privilege and as such can be suspended or revoked.
- **WE DO ISSUE MONETARY CITATIONS.**







# LOCAL DRIVING HAZARDS

- Highway 27, going from Ozark, AL to Enterprise, AL is Ft. Rucker's deadliest road due to personnel driving at high rates of speeds.
- Historically, Highway 167 going from Troy, AL to Panama City, FL has been a location of multiple traffic fatalities and accidents of Military members, Family members and DoD employees.
- Highways 231, 84, 51, and 134 are just a few of the Highways that surround Ft. Rucker in the local community. They are all locations where Military, Family members and DoD employees have been victims of accidents due to either speeding or negligent drivers.
- The biggest area on Ft. Rucker for accidents is in **PARKING LOTS!!**



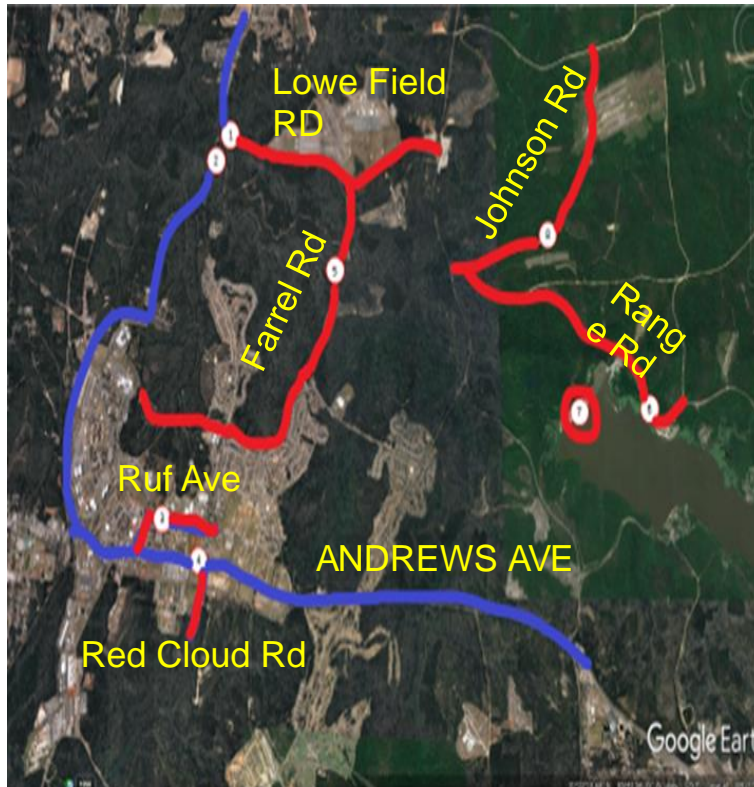


# LOCAL DRIVING HAZARDS CONT.





# LOCAL DRIVING HAZARDS CONT.



## Low Water Crossings/Potential Flooding Areas

1. Lowe Field Rd Bridge
2. Claybank Creek Bridge on Andrews Ave
3. Ruf Ave between Novosel St. & Innkeeper St
4. Intersection of Andrews and Red Cloud Rd
5. Claybank Creek Bridge on Farrel Rd
6. Johnson Rd off of Christian Rd
7. Lake Tholocco
8. Range Rd enroute to Ech Stagefield

## Flooding

Choctawhatchee River and Little Choctawhatchee River off of Highway 84 going towards Dothan has flooded in the past. This area is watched during inclement weather for flooding but hasn't flooded since 2010.





# DRUGS

What do we deal with most on Fort Rucker?

## **Marijuana and it's derivatives (CBD)**

*(YES!!! CBD IS ILLEGAL FOR SOLDIERS TO USE AND/OR POSSESS)*

Marijuana and CBD are the highest drug/contraband seen on Fort Rucker along with the abuse of prescription medication coming in a close second.

AR 600-85 Chp 4-2 (p) Prohibits Soldiers from using Hemp or products containing Hemp oil.

## **Prescription Drugs and Methamphetamines**

If you see prescription drugs that are not prescribed to the person who possesses them they could be in wrongful possession of a controlled substance.







# PRIVATELY OWNED FIREARMS (POF)

- POFs cannot be stored in the barracks, POVs or work areas.
- POFs may be stored in Corvias housing and unit arms room.
- POFs must be stored in a locked container; trigger locks, or chamber cable locking devices should be used.
  - Registered POFs can only be transported on the installation when the individual is enroute to a bona fide sporting event.
  - All POFs on the installation must be registered with DPS within **24 hours** (DPS Fort Rucker Form 818).
- State concealed weapons permits are **NOT** valid on Fort Rucker.
  - All Soldiers that purchase a weapon at the Fort Rucker AAFES Exchange must register their weapon(s) with DPS within **24 hours** of purchase if residing on the installation or plan on bringing the weapon on post.
- All Soldiers must now get unit commander signature on DPS Form 818 when registering weapons with DPS.
- **The transportation of a loaded weapon on Fort Rucker is absolutely prohibited!!!**

(See USAACE Reg 600-1)





# CHILD SUPERVISION

- Any child 9 and under must have direct supervision.
- Any child 10 y/o can be left alone for **1 hour** and 11 y/o up to **3 hours**, but have access to indirect supervision (neighbor or phone contact with parent).
- 12 -13 y/o up to **6 hours** with immediate access to adult supervision or contact with a parent, no overnight.
- 14-16 y/o no longer than **9 hours** with immediate access to adult supervision, no overnight.
- 17-18 y/o ( 12 grade) no more than **2 consecutive overnight periods** with access to adult supervision.

(Fort Rucker Child Supervision Policy letter, USAACE Regulation 608-6  
"Supervision of Children" and AR 608-6)





# MOTORCYCLE OPERATION

- Soldiers will wear an approved DOT helmet  
(see Appendix D, Fort Rucker Regulation 190-5).
- Leather boots or over-the-ankle leather hard-sole shoes are the only acceptable footwear while riding a motorcycle; **NO SNEAKERS.**
- Full-fingered motorcycle gloves or mittens, long trousers and a long-sleeved shirt or jacket.
- Shatter resistant eye protection.
  - It is **recommended** that Motorcycle operators and passengers wear PPE that incorporates fluorescent colors and retro reflective material, IAW AR 385-10.





# STRAY ANIMALS & PETS

- Recent increase in stray animal calls to DPS.
- If you spot a stray animal, please contact the Police Desk at 255-2222.
- If you reside on Fort Rucker and own a companion pet, the companion pet must be microchipped within 72 hours of arrival to Fort Rucker.
- Animals declared a nuisance by DPS or the Post Vet Clinic are subject to removal from the installation (See Fort Rucker Reg 40-16).
- Dogs identified as aggressive breeds are prohibited on Fort Rucker. Bull Terriers, Chows, Pit Bulls, Rottweiler, Doberman Pinschers and wolf hybrids.







# ACCESS CONTROL POINTS (ACPS)

- Ozark, Enterprise and Daleville Gates are open 24/7.
- Newton Gate is open from 0500-0700, 1300-1500, 2130-2245 (Mon-Fri), **Sat and Sun, closed on holidays.**
- Faulkner Gate is open from 0430-2030 (Mon-Fri), **Sat and Sun, closed on DONSA's and holidays.**
  - If in the inspection lane, have your drivers license, vehicle registration and proof of insurance ready.
- At night, turn on the interior light of the vehicle to enable security personnel to visually check the vehicle.
- Follow directions of all security personnel at Gates.
- Remind friends and family visiting Fort Rucker of our installation entry requirements.





# VISITOR CONTROL CENTERS (VCC)

- Ozark Gate VCC is open from 0800-1600 (Mon-Fri), closed Sat and Sun, closed on DONSAs and holidays.
- Daleville Gate VCC is open 0800-1600 (Mon-Sun).
- Non-DoD visitors applying for a Visitor Access Card must produce a valid form of ID listed in AR 190-2 para 3-1c(3) and complete Fort Rucker Form 2746-R-E.
- Installation VCCs will issue a Visitor Access Card for up to 180 days without sponsorship.
- Visitor Access Cards are valid until midnight on the expiration date.
- Access control guards will examine all Visitor Access Cards and valid form of ID during gate operations to ensure the card has not been manipulated.
- Visitor Access Cards are non-transferable.





# FISH AND GAME LAW ENFORCEMENT

- If wishing to hunt, trap, boat or fish on Fort Rucker, please ensure you familiarize yourself with Alabama State requirements and Fort Rucker Reg 215-1.
- Alcohol and outdoor recreational activities don't mix. Be responsible, think safety and enjoy yourself.
- Please review Appendix B to **Fort Rucker Reg 215-1** for common violations and penalties. Be an ethical sportsman and always comply with the requirements.
- Must contact Range Control for information on open hunting areas then use Hunt-Trac to enter the area.
- Go to "[isportsman.net](http://isportsman.net)" for on-post fishing and hunting license.
- Go to "[outdooralabama.com](http://outdooralabama.com)" for hunter education card.
- IAW USAACE Reg 600-1 and FR Reg 215-1, licensed motor vehicles are limited to operation on paved roads, gravel roads and maintained dirt roads.
  - Trail bikes and all-terrain vehicles are prohibited from use on Fort Rucker in all areas.
  - Law enforcement and handicapped hunters are excluded.





# RECREATIONAL VEHICLES AND EQUIPMENT

- Patrons wishing to park their recreational vehicles and equipment
  - Campers
  - Boats
  - Trailers
- May do so at the Fort Rucker RV Storage Lot on Hatch Road across from the Equestrian Center and Silver Wings Golf Course.
  - They must be registered with the Arts and Craft Center on 5th Ave to utilize this lot; POC is at 255-9020.
  - Recreational vehicles and equipment may **NOT** be parked in residential areas on Fort Rucker.







# SEVERE WEATHER WARNING SYSTEM

TORNADO  
WARNING  
SIGNAL

**STEADY** TONES ON THE POST SIREN SYSTEM

Steady Tone  
on SIRENS

Pause

Steady Tone  
on SIRENS

Pause

Steady Tone  
on SIRENS

(Sirens will continue in this pattern until the threat to the Fort Rucker area has passed.)

***TAKE IMMEDIATE SHELTER!***

Tune to Fort Rucker Cable Channel 6,  
Fort Rucker AM 1640,  
Local Television and Radio Stations  
For Further Emergency Information



(.wav)

ALL CLEAR SIGNAL

REPEATING HIGH/LOW TONES ON THE POST SIREN SYSTEM  
(SIMILAR TO EUROPEAN EMERGENCY VEHICLES)





# SIREN WARNING SYSTEM FOR:

**Intruder Alerts HAZMAT, Chemical, Biological Warnings or  
Antiterrorism Warnings**



## SIREN WARNING SIGNAL

**LOUD WHOOPING TONES**

(Tone goes from low pitch to high pitch, then repeats.)



(.wav)

### ***IMMEDIATE ACTIONS REQUIRED:***

- Lock all building entrances and exits.
- Verify identity of all personnel in building.
- Inspect interior of building for suspicious packages.
- Maintain observation over surrounding areas.
- Report suspicious persons or vehicles.
- Monitor channel 6 for further information.





# DISCOVERING AND REPORTING CRIMES

- Report emergencies, all suspicious activity and prohibited conduct to the Police Duty Desk at 255-2222 immediately; to remain anonymous, call Dial-A-Crime at 255-3333.





# DPS LOCATION

## Directorate of Public Safety

- Headquarters for Military Police, Security Guard, Fire & Physical Security Divisions
- Location: Bldg. 5001 Lucky Star Street, Ft Rucker, AL 36362



MP Desk: 255-2222







Directorate of Public Safety  
(DPS)  
Bldg. 5001, Lucky Star Ave

DPS Provost Marshal  
(334) 255-0056

DPS SGM  
(334) 255-1922





U.S. ARMY®



# RELIGIOUS SUPPORT OFFICE



# USAACE & GARRISON MINISTRY TEAM

## MISSION

**Provide comprehensive religious support for the United States Army Aviation Center of Excellence and Fort Rucker Community to ensure the *free exercise* of religion, spiritual, moral, and ethical leadership and professional advance and services for the Command and Fort Rucker.**





# WHAT WE DO

- ☐ Pastoral Counseling (*Confidential*)
- ☐ Religious Literature: Daily Breads, Bibles, etc.
- ☐ Religious Education
- ☐ Religious Groups Community Liaison
- ☐ Crisis Counseling, Emergency Response
- ☐ Weddings/Marriage 101
- ☐ Memorial Ceremonies / Services
- ☐ Hospital Visitation
- ☐ Ceremony Support
- ☐ Advise on Religious Accommodations
- ☐ Referrals for Denominational Rites
- ☐ Strong Bonds Training (*Married/Single*)
- ☐ Protestant Women of Chapel
- ☐ Catholic Women of Chapel
- ☐ Youth of Chapel
- ☐ Children's Programs







# CHAPEL SERVICES

Bldg 8945, 7<sup>th</sup> Avenue

(334)255-2989

<https://home.army.mil/rucker/index.php/chaplain>

## Fort Rucker Chapels' Worship Services:

Saturday, 1700

Catholic Mass

Main Post Chapel

Bldg 8940, Red Cloud Road

Sunday, 0830

Traditional Protestant

Wings Chapel

Bldg 6036, Andrews Avenue

Sunday, 0900

Catholic Mass

Main Post Chapel

Bldg 8940, Red Cloud Road

Sunday, 1045

Contemporary Protestant

Wings Chapel

Bldg 6036, Andrews Avenue

Sunday, 1100 --- **(TEMPORARILY SUSPENDED, DUE TO COVID-19)**

Latter-Day Saints Worship

Wings Chapel

Bldg 6036, Andrews Avenue

Friday, 1200

Muslim Prayer

Wings Chapel

Bldg 6036, Andrews Avenue

All worship services are "in person," live streamed on the Fort Rucker Chapels Facebook page, and also available on the Fort Rucker Chaplain YouTube channel.



Fort Rucker Chapels



Fort Rucker Chaplain





# INSTALLATION MINISTRY TEAM

## CONTACT US:

**Religious Support Office – 334-255-2989/2012**

**Wings Chapel – 334-255-9566**

**Main Post Chapel – 334-255-3140**

**Headquarters Chapel – 334-255-3544**

**Spiritual Life Center – 334-255-3946**

**Family Life Center – 334-255-3903**

**1<sup>st</sup> Aviation Brigade Chaplain – 334-255-9893**

**1-13<sup>th</sup> Aviation Regiment Chaplain – 334-255-1338**

**1-145<sup>th</sup> Aviation Regiment Chaplain – 334-255-9936**

**110<sup>TH</sup> Aviation Brigade Chaplain – 334-255-2238**

**1-11<sup>TH</sup> Aviation Regiment Chaplain—334-255-1119**

**1-14<sup>th</sup> Aviation Regiment Chaplain—334-255-5135**

**1-212<sup>th</sup> Aviation Regiment Chaplain—334-255-4542**

**1-223<sup>rd</sup> Aviation Regiment Chaplain—334-255-8516**

**164<sup>th</sup> TAOG/ATSCOM Chaplain – 334-255-8774**

**WOCC Chaplain – 334-255-0778**





U.S. ARMY®



# FORT RUCKER SUPPORT AGENCIES



# SPONSOR AN INTERNATIONAL MILITARY STUDENT

**...great opportunity to serve as a goodwill  
ambassador  
of the United States of America**



For information, contact the U.S. Field Studies Program at Fort  
Rucker  
[usarmy.ruckerfsp@mail.mil](mailto:usarmy.ruckerfsp@mail.mil)  
(334) 255-2391







# ARMY EMERGENCY RELIEF

**MORTGAGE/  
RENT**

**UTILITIES**

**FOOD**

**Army Emergency Relief  
Provides HOPE during  
Financial Troubled Times  
#JustAsk**

**PCS MOVE  
COSTS**

**VEHICLE  
REPAIRS**

**EMERGENCY  
TRAVEL**

**Ft Rucker AER Office:  
Building 5700, Rm 350  
334-255-2341**





# ARMED FORCES BANK

- Open 7 Days a week
- Located inside the AAFES Exchange
- Checking account with Instant Issue Debit Card
  - DFAS Early Pay
  - VA Loan Experts
- Access to 30,000+ surcharge free ATM's
- Dedicated Military bank Since 1907
- Deposit Cash At 4000+ Wal-Mart Locations
  - Secured Credit Cards

**Person to Person and Account to Account Transfers – COMING SOON**

For questions please contact us at:  
Telephone: 816-412-6027





# MWR MARKETING



## Center Library

212 Ruf Ave.  
(334)255-3885

<https://rucker.armymwr.com/categories/libraries>



### CENTER LIBRARY HOW TO ORDER MATERIALS

PATRONS CAN REQUEST ITEMS BY PHONE OR EMAIL.

EMAIL:

[usarmy.rucker.imcom-atlantic.mbx.dfmwr--center-library@mail.mil](mailto:usarmy.rucker.imcom-atlantic.mbx.dfmwr--center-library@mail.mil)

GMAIL:

[ftuckercenterlibrary@gmail.com](mailto:ftuckercenterlibrary@gmail.com)

ONCE ITEMS ARE AVAILABLE, THE PATRON WILL BE NOTIFIED AND GIVEN A TIME TO PICK UP THEIR MATERIALS.

FOR MORE INFORMATION CONTACT (334) 255-3885

## Operating Hours \*

MONDAY - FRIDAY 10AM TO 5 PM  
SATURDAY 10 AM TO 2 PM  
CLOSED SUNDAYS AND HOLIDAYS

\*Hours subject to change



Craft Kits!  
StoryWalk®!  
Virtual  
Storytimes!  
And more!

No classes or scheduled activities until further notice. Browsing is available, but curbside pickup is encouraged.







# ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

The ASAP mission is to strengthen the overall fitness and effectiveness of the Army's workforce to conserve manpower and enhance the combat readiness of Soldiers.

## ASAP Services include:

- Training- ASAP staff provides Alcohol Awareness & Suicide Prevention Training annually & will address specific organizational trends as needed. For more information, call 334-255-7919 or 334-255-7508.
- Drug Testing & Unit Prevention Leader (UPL) Training- Drug testing services are provided for new employees and DACs in a Testing Designated Position (TDP); UPL training is provided quarterly. For more information, call 334-255-7921.
- Employee Assistance Program (EAP)- The EAP Coordinator provides short term, solution focused counseling for DA Civilians, NAF employees, adult Family Members of active duty Soldiers and retirees. For more information, call 334-255-7678.

The ASAP is located inside Lyster Army Health Clinic, Suite T100.  
For questions or concerns about any of these services, please contact  
ASAP Manager, 334-255-7450.





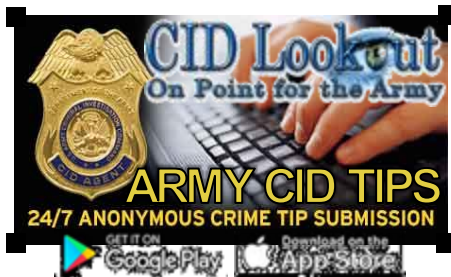
# CRIMINAL INVESTIGATION DIVISION

## MISSION:

- Conducts serious & Sensitive Criminal Investigations
- Collects, analyzes, and disseminates criminal intelligence.
- Conducts protective services operations
- Provides forensic laboratory support
- Provides Logistic Security Support

**To report crime contact the Fort Rucker MP Desk at 255-2222.**

*Recruiting and administrative questions Fort Rucker CID Office: 334-255-3108.*



Do you have what it takes to be a  
**FEDERAL AGENT**  
[www.cid.army.mil/militaryagents2](http://www.cid.army.mil/militaryagents2)

DoD  
**Safe Helpline**  
Sexual Assault Support for the DoD Community  
24/7  
Secure.  
Worldwide.  
Confidential.  
(877) 995-5247







# FORT RUCKER COMMISSARY

for POC, Call 334-255-6671 X 3300

The following patrons have priority shopping during the first hour of operation

Tuesday-Saturday (0900-1000)

Sunday (1000-1100)

- Military in Uniform
- 62 Years or Older
- Immunocompromised
- Disabled
- Spouses of Deployed Soldiers with Young Children

- Only authorized customers – this includes disabled veterans with VHIC cards – will be able to enter the Commissary. Visitors will no longer be allowed to accompany authorized customers and a 100% ID check is in place at the main entrance.
- Temperature screenings are being conducted upon entering the Commissary.
- ALL persons entering the Commissary must wear a facial covering.
- Customers scan their own ID cards so cashiers can provide them touchless transaction
- Reusable bag usage has been discontinued as a precaution during COVID-19
- All special events have been cancelled due to COVID-19, to include sidewalk sales, in-store products demonstrations (including DeCA's free coffee program), group tours, and vendor-sponsored events.

Limits on Fresh Beef, Pork, Chicken, and Turkey Products (Limitations may increase or decrease depending on stock availability)

- Fresh Beef: Limit 2
- Fresh Pork: Limit 2
- Fresh Chicken: Limit 2
- Fresh Turkey: Limit 2
- High demand items with Limitations (Limit 1)

Antibacterial Gel	Paper Towels	Bleach
Disinfectant Wipes	Toilet Paper	Rice
Disinfectant Sprays	Baby Wipes	Dried Beans





# CORVIAS

## Corvias Leasing Office 334-440-8988

- Sense of community, convenience and many amenities commonly found in upscale residential communities
- All-Inclusive Living
- All Utilities Included
- Spacious 2, 3 and 4 bedroom homes
- No commute to work
  - Skip the gates and go straight to PT
  - Save money, go home for lunch



**Corvias**  
PROPERTY MANAGEMENT





# ARMY CONTINUING EDUCATION SYSTEM

**Services available to all Fort Rucker Community members**

- **Army Tuition and Credentialing Assistance**
- **In and Out Processing**
- **Transition/Separation Counseling (ETS/Retirement/Demobilization/Chapters)**
- **Education Career and School Counseling**
- **Army Personnel Testing (only SIFT available)**
- **VA Education Benefit Counseling (GI BILL's/Transfers)**
- **Scholarship Information**
- **Education/Promotion Point Memos**

**Contact through GoArmyEd (create helpdesk case) or Visit**

**[https://www.goarmyed.com/public/facility\\_pages/Fort Rucker Education Center/default.asp](https://www.goarmyed.com/public/facility_pages/Fort_Rucker_Education_Center/default.asp)**

**(account not required)**





Enterprise Chamber of Commerce  
553 Glover Avenue, Enterprise, AL 36330  
(334) 347-0581

**Your ONE STOP SHOP for local area business  
and community information!**

**STAY CONNECTED – FOLLOW US AT**



[www.EnterpriseAlabama.com](http://www.EnterpriseAlabama.com)



Enterprise Chamber of Commerce



enterprisechamber





# ENTERPRISE CITY SCHOOLS



For more information contact the  
Military Family Support Liaison  
(334) 447-6893







# FINANCIAL READINESS PROGRAM

**Located in BLDG 5700 RM 350 in the Soldier Support Center**

**Accredited Financial Counselors**

**Individual financial counseling**

**Credit/Debt management**

**Free credit reports and scores**

**Blended Retirement System**

**Thrift Savings Plan**

**Free CARFAX report**

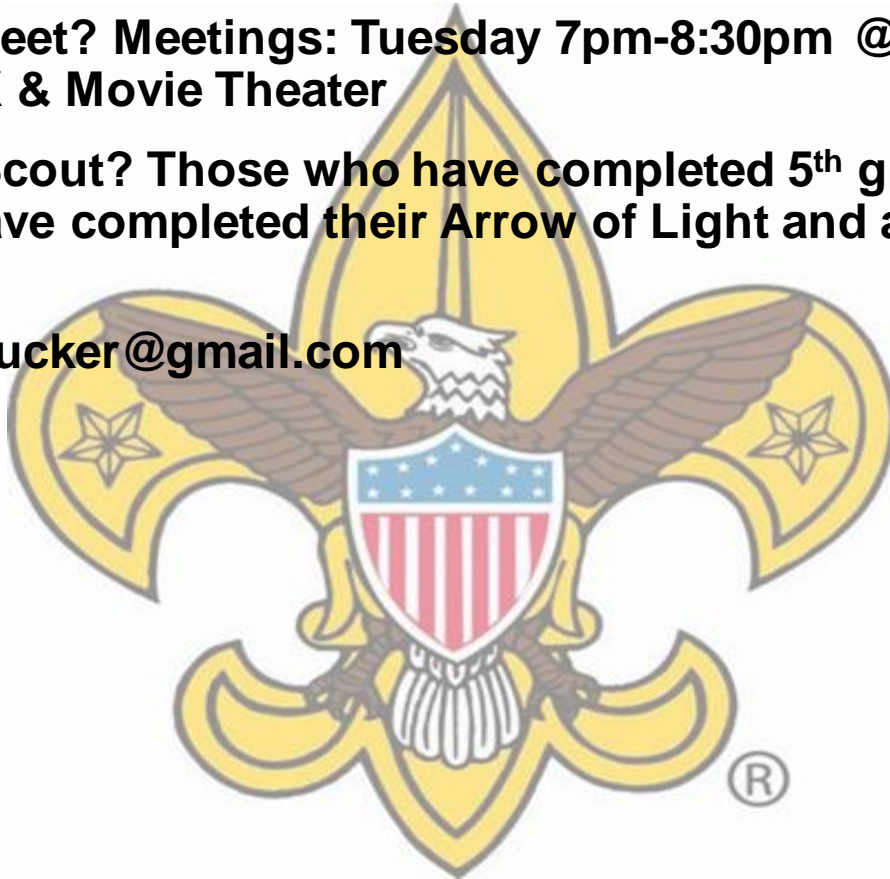
**Contact at (334) 255-9631**





# BSA Troop 50 Ft. Rucker, AL

- **Where do we meet? Meetings: Tuesday 7pm-8:30pm @ the Old Commissary between the PX & Movie Theater**
- **Who can be a Scout? Those who have completed 5<sup>th</sup> grade and are at least 10 years old, or have completed their Arrow of Light and are at least 10 years old, or age 11 -18.**
- **Contact: [tr50ftrucker@gmail.com](mailto:tr50ftrucker@gmail.com)**



For Cub Scout Pack 50 information, please contact: [cubmaster@fortrucker50.mypack.us](mailto:cubmaster@fortrucker50.mypack.us)





# MWR MARKETING



Every day: 10 a.m. - 2 p.m.  
**TAKE-OUT ONLY**  
**(334) 255-0088**



## GOLF MEMBERSHIP

SILVERWINGS GOLF CLUB (334) 255-0089



### ANNUAL MEMBERSHIP

Tier	Individual Annual	Family Annual
1: E1-E5, Youth, Military Surviving Spouse	\$528	\$792
2: All Remaining Authorized Users	\$864	\$1,284
3: Guests, General Public	\$924	\$1,380

### DAILY FEES

Tier	9-holes	18-holes
1: E1-E5, Youth, Military Surviving Spouse	\$9	\$14
2: All Remaining Authorized Users	\$15	\$23
3: Guests, General Public	\$20	\$30





# CENTER LIBRARY

212 Ruf Ave.  
(334)255-3885

<https://rucker.armymwr.com/categories/libraries>

## CENTER LIBRARY HOW TO ORDER MATERIALS

PATRONS CAN REQUEST ITEMS BY PHONE OR EMAIL.

EMAIL:

usarmy.rucker.imcom-atlantic.mbx.dfmwr--center-library@mail.mil

EMAIL:

ftruckercenterlibrary@gmail.com

ONCE ITEMS ARE AVAILABLE, THE PATRON WILL BE  
NOTIFIED AND GIVEN A TIME TO PICK UP THEIR MATERIALS.

FOR MORE INFORMATION CONTACT (334) 255-3885

**HOURS OF OPERATION:**  
**THURSDAY - SATURDAY**  
**10:00 A.M. - 4:00 P.M.**



**Currently we are open for computer use and out-processing only. If you are interested in checking out materials, please utilize our curbside service.**



Fort Rucker  
MWR  
Recreation







# MVISC

MULTIMEDIA VISUAL INFORMATION SERVICE CENTER

*Photography*   *Graphic Design*  
*Videography*   *Presentation*



For questions or additional information on all of the services MVISC provides, call (334) 255-9770 or visit online at <https://home.army.mil/rucker/> and search for MVISC.



**TADSS WAREHOUSE** *Training Aids*  
**DEVICE FABRICATION** *Service*

**ENGAGEMENT** *Skills Trainer*  
**HMMWV EGRESS** *Assistance Trainer*

For questions or additional information on all of the services TADSS provides, call (334) 255-9475 or visit online at <https://home.army.mil/rucker/> and search for Training Aids, Devices, Simulators and Simulations / TADSS.







# EMPLOYMENT READINESS



**Mission:** To increase clients' opportunities to secure meaningful employment, both on- and off-post.

## **Means:**

- Educational Workshops (federal & private sector)
- 1-1 Client Appointments focused on...
  - ➔ career exploration, résumé reviews, cover letter creation, mock interviewing, agency referrals

***"Discover a career you 'get' to do...not a job that you 'have' to do!"***

Contact me @ (334) 255-2594





# RELOCATION READINESS PROGRAM

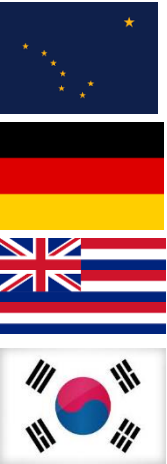
## PCS MOVE ASSISTANCE:

Overseas information  
Relocation information  
Welcome Guides

## LENDING HANGAR:

Call or email to schedule an  
Appointment to borrow  
Household items.

This is for **urgent** loan outs only  
PCS moves inbound and outbound..



Newcomers Welcome Slides will be used until the COVID19 protocols change and allow us to conduct our normal event.

## Contact information:

**(334) 255-3735**





# EDMUND W. RUCKER ELEMENTARY SCHOOL



**School Address**  
**Bldg. 21041 Red Cloud Rd**  
**Fort Rucker, AL 36362-0279**  
**Phone: [334-255-1607](tel:334-255-1607)**

School Hours	Regular Hours	Thursday Hours
<b>Student Hours</b>	8:00 am-3:00 pm	8:00 am-1:45 pm
<b>Office Hours</b>	7:00 am - 4:00 pm	7:00 am - 4:00 pm





# INFORMATION AND REFERRAL

**contact number- (334) 255-3161/3670**

- \* Integrated Resource File (on and off post)**
- \* Intake, Assessment, Referral, & Follow-up**
- \* Service Support**
- \* Community Outreach**





# BAY COUNTY VET CENTER

**3109 Minnesota Ave,  
Suite 101  
Panama City, FL 32405**

**850-522-6102  
Mon - Fri 0800-1630**

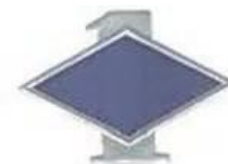


## **Readjustment Counseling Services For Veterans, Active Duty, National Guard & Reserve, and Family Members dealing with PTSD**



You will talk to a professional counselor who is probably a Veteran, with no cost or insurance, and **NOBODY** can find out, extreme confidentiality!

**Veterans Outreach Program Specialist**  
**[www.vetcenter.va.gov](http://www.vetcenter.va.gov), 877-WAR-VETS**







# Voting Assistance

**Military Service members and eligible Family Members  
Apply for your Absentee Ballot!**

**FEDERAL VOTING ASSISTANCE PROGRAM (FVAP)**  
**[www.fvap.gov](http://www.fvap.gov)**

**Register & Request Your Absentee Ballot  
by filling out the  
FEDERAL POST CARD APPLICATION**

**You Can Vote from Anywhere**

when you're in the military or an American overseas

**Request an Absentee Ballot**



**FVAP.GOV**  
FEDERAL VOTING ASSISTANCE PROGRAM

**INSTALLATION VOTING ASSISTANCE OFFICE**

**Building: 5700, Room: 280 (MPD)**

**334-255-1839 / 0700 - 1615 / Mon - Fri**





# **BROWN DENTAL CLINIC**

**Location: Bldg. 4405; 4405 Innkeeper Street**  
**Phone Number: 334-255-3393/2367**  
**Sick Call: Report at 0730 hrs. Mon-Fri**

## **COVID-19 Hours of Operation and Limited Services:**

**Walk-in DRC4 Exams Mon-Thur 0730-1500  
hrs. and Fridays 0730- 1400 hrs.**

**In and Out Processing Mon-Thur 0930-  
1500 and Fridays 0930-1400 hrs.**

**Dental Emergency After Hours and Holidays: 334-400-6099**





# FAMILY ADVOCACY PROGRAM

## Report Suspected Child Abuse/Neglect

- ▶ FAP Treatment (Lyster Army Health Clinic)  
(334) 255-7029 (duty day)
- ▶ Alabama DHR: 800-4ACHILD (422-4453)
- ▶ Fort Rucker Military Police (334) 255-2222  
or Off Post Law Enforcement

## Adult Domestic Violence / Intimate Partner Abuse

Fort Rucker Military Police (334) 255-2222  
or Off Post Law Enforcement  
FAP Treatment (Lyster Army Health Clinic)  
(334) 255-7029 (duty day)

- ▶ Family Advocacy Program: (for restricted and unrestricted reporting options)  
Fort Rucker: 24/7 Domestic Violence Hotline: (334) 379-7947



To sign up for  
parenting/cooperative  
parenting and  
divorce/anger/ or stress  
management classes  
call FAP at (334) 255-  
3898





# FAMILY ADVOCACY PROGRAM TROOP TRAINING

## Service members will:

- ✓ Identify FAP prevention, intervention, and treatment program resources
- ✓ Increase awareness of Army policies, procedures, and legal requirements for reporting Family violence
- ✓ Increase understanding of the dynamics of Family violence





# AVIATION TECHNICAL LIBRARY

## DIGITAL RESOURCES

EBSCOHost  
ProQuest  
eBooks  
Jane's Defence  
Military & Gov't Collection

## Physical Collection

Non-Fiction  
Audiobooks  
DVDs  
Periodicals  
Reference

Contact Info.

Phone: 334-255-2944

Email: **usarmy.rucker.avncoe.mbx.avia  
tion-technical-library@mail.mil**







Ozark City Schools is led by an administrative cadre including the superintendent, Dr. Rick McInturf, and building principals with oversight from a 5 member locally appointed school board, the Ozark City School system is a great place in which to educate your children. Located in the southeastern corner of Alabama, Ozark, the home of Ft. Rucker and Army Aviation, is one of the South's best-kept secrets.

Rigorous academics, relevant instructions, and meaningful relationships are the hallmarks of this school system which provides a learning environment that not only meets but exceeds the state standards. Students learn and grow in ways that help prepare to enter the 21st-century world equipped with powerful skills that ensure success. The 21st-century adult will need to work in an environment that promotes collaboration and problem-solving in multicultural, multilingual and multinational groups. The 21st-century adult will need strong negotiating skills and will need to be able to access multiple types of information from multiple sources and use this information productively in a world where information will be the key to unlocking personal, organizational and national success.

Ozark City Schools have received multiple recognitions and honors. We are proud to be STEM Accredited and a CLAS Banner School. Empower your children by giving them an education that out distances other offerings in the area. Come for a visit and discover for yourself the small town with a big heart and schools that offer the best education in the Wiregrass

Ozark City Schools provides competitive sports and academics for students. For more information contact OCBE at (334) 774-5197 or:

**Smith Middle School Principal**  
**(334) 774-4913**  
**Carroll High School Principal**  
**(334) 774-4915**

Mixon Intermediate Principal  
(334) 774-4912  
Lisenby Primary School Principal  
(334) 774-4919  
Carroll High School Career Center  
(334) 774-4949





# THRIFT SHOP

## Fort Rucker Thrift Shop



we're all in this  
*together*  
six feet apart

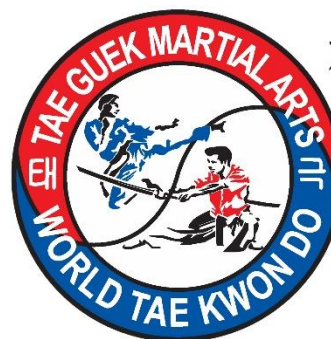


keeping with the Fort Rucker Guidelines  
and Safety of all concerned we will be  
extending our closure until further notice.





# THANK YOU TO OUR SPONSORS:



*Dothan and Enterprise  
Martial Arts  
Academy*

*"Enhancing the Development of  
Character and Promoting a Healthy  
Lifestyle through Martial Arts"*

Sponsorship does not imply Army or DoD endorsement





# THANK YOU TO OUR SPONSORS:

## MEDICAL CENTER ENTERPRISE

*Where Healthcare and Community Connect*

*Jenna Adaway*



Flowers Hospital



REGENCY  
MULTIFAMILY

**SAM BOSWELL**  
**Honda**



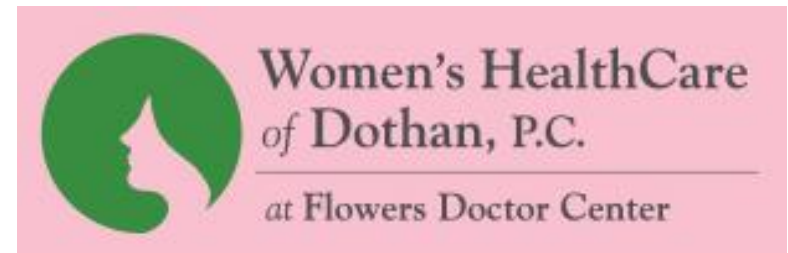
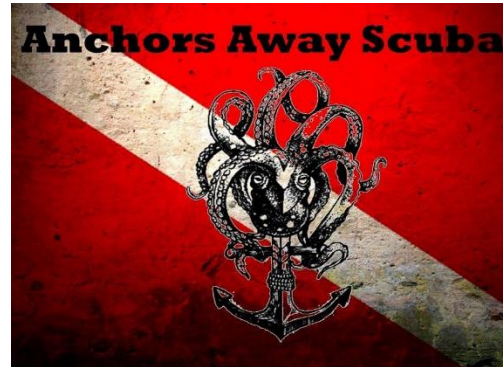
Sponsorship does not imply Army or DoD endorsement







# THANK YOU TO OUR SPONSORS:



## Dr. Wilson



Sponsorship does not imply Army or DoD endorsement

